



# Tenant Participation Excellence Award 2018

This award recognises excellence in tenant participation and engagement practice led by a housing organisation that others can learn from and that will inspire future tenant participation development. It will reward exceptional joint working in tenant participation activities which have created an outstanding improvement or change to individuals, the wider community, the housing organisation and housing services.

## *Award description*

The nominee will be an innovative and forward thinking housing organisation who have made an outstanding contribution towards tenants and other service users participating and influencing landlords' services and performance and ensuring that tenant participation is embedded within the strategic direction of the organisation.

## *Who is eligible?*

- » Registered Social Landlords (RSL)
- » Local Authorities

## *Who can make the nomination?*

- » A member of the Local Authority or RSL staff
- » A member from the housing organisation's governing body
- » A local agency
- » A Tenants and Residents group

## *How will the nomination be judged?*

- » An independent judging panel will consider the nomination against the award criteria
- » Each question lists the award criteria
- » Make sure all questions are answered as fully as possible against the criteria
- » Keep your nomination concise and focused
- » Do not exceed the maximum word count  
It is okay to use bullet points or lists
- » Include substantial evidence in your nomination submission
- » Submit supporting evidence if it helps to support your nomination submission

In association with



# Tenant Participation Excellence Award 2018



## *About You* (This is the individual or group that is submitting the application)

Name

Position

Organisation

Contact Address

Email Address

Telephone Number

## *About the Nominee* (This is the individual or group that you are nominating)

Name

Position

Organisation

Contact Address

Email Address

Telephone Number

# Tenant Participation Excellence Award 2018

## *1. Tell us about the nominee.*

Please tell us a bit about the nominee. For example: outline when the organisation was established; the housing stock size; the number of employees; the geographical area covered; the history of tenant involvement; and the organisation's mission statement.

### *Shortlisting Criteria*

- » When, why and how did the nominee first establish tenant involvement within the organisation?
- » What were the initial drivers of the nominee to get involved in developing tenant participation within the organisation?

*Please answer each shortlisting criteria point on the following page.*

1. *Tell us about the nominee.* Maximum 250 words

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## *2. Tell us the nominee's story. What outcomes and impacts has the nominee achieved?*

### *Shortlisting Criteria*

- » Detail the nominee's journey and activities to date and specifically how they have supported tenant participation, engagement and involvement. For example: outline the work they've done; how the work is tenant led; their partnership working and how they keep tenants and the wider community up to date.
- » What are the outcomes, impacts and positive changes that the nominee has achieved through tenant participation activities?
- » What improvements in participation have resulted from the nominees activities? Please refer to individual tenants and residents, tenants and residents groups/community groups, staff and the housing organisation.
- » How did the nominee develop or strengthen relationships and partnership working?
- » How can the nominee demonstrate that effective and efficient communication takes place with tenants, residents, the community, governing body and the organisation as a whole?

*Please answer each shortlisting criteria point on the following page.*

*2. Tell us the nominee's story. What outcomes and impacts has the nominee achieved? Maximum 1000 words.*

*Please continue your answer in the text box on the following page if necessary.*

*Continued*



# Tenant Participation Excellence Award 2018

*3. Detail the areas of good working practice and learning which other individuals could learn from in the future.*

## *Shortlisting Criteria*

- » Provide evidence and detail of how the nominee's work has resulted in the development of good practice.
- » Outline how the work of the nominee can be adapted in other areas, projects or initiatives?
- » Detail how the work of the nominee has been shared with others.

*Please answer each shortlisting criteria point on the following page.*



*3. Detail the areas of good working practice and learning which other individuals could learn from in the future. Maximum 500*

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## *4. What makes this nominee stand out from the rest?*

Give a short statement about why this nominee deserves to win?

*Maximum 100 words*

## *5. Anything else to tell us?*

Do you have any other information which would support your nomination? Please attach a maximum of 3 pages that are relevant within the last 12 months. Please note the description of your attachments in the box below.

*Maximum 250 words*

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TIS

## *Declaration*

As the proposer I have completed the nomination form to the best of my knowledge and the information provided is a true representation of the nominee's achievements.

Signed

Date

*Thank you for completing your nomination.*

Please submit your nomination form by emailing it to [info@tis.org.uk](mailto:info@tis.org.uk) or posting to TIS, Clockwise, 77 Renfrew Street, Glasgow G2 3BZ. The closing date for nominations is Monday 12th March 2018 at 12pm.

All application forms will be acknowledged on receipt by TIS.

TIS will inform all proposers of the outcome of their application by Friday 6th April 2018. Finalists will be invited to the TIS National Excellence Awards Ceremony as part of the TIS Annual Conference on Saturday 9th June 2018 at the Westerwood Hotel & Resort, Cumbernauld.

Please tick this box if you do not allow TIS to use content from this application as a good practice case study example in the future.

TIS

*Inspire  
to achieve*