



## Allocation Reviews: Staying Ahead of the Game

Friday 23 March

The Studio, 67 Hope Street Glasgow, G2 6AE United Kingdom

09:30am	<b>Registration</b> Tea, Coffee and Refreshments on Arrival
10:00am	<b>Welcome and Opening Remarks</b> Ilene Campbell, Chief Executive, TIS
10.10am	<b>Allocations: The Here and Now</b> <ul style="list-style-type: none"><li>» Understand and stay abreast of the legislative requirements of the Housing (Scotland) Act 2014 and guidance.</li><li>» Explore what housing organisations throughout the social rented housing sector should do to involve tenants and housing applicants when reviewing Allocation policies.</li></ul>
10:50am	<b>The Local Authority and Housing Association Perspectives</b> Key issues, challenges and considerations including: <ul style="list-style-type: none"><li>» Putting the new powers into practice</li><li>» Sustainability, homelessness and universal credit</li><li>» The impact of the Common Housing Register</li><li>» Responding to the needs of future applicants</li></ul> Please note, this session will incorporate a 20 minute refreshment break
12:00pm	<b>Learning Zone: Round 1</b> Effective consultations: tried and tested opportunities and good practice to get everyone involved. From tenants and customers to staff and stakeholders.
12:55pm	<b>Lunch</b>
2:00pm	<b>Learning Zone: Round 2</b> The value of pre-tenancy support and tenancy sustainment services.
2:55pm	<b>Refreshment break</b>
3:15pm	<b>Learning Zone: Round 3</b> Getting the message across: exploring good practice approaches to raising awareness of the policy review consultation and involving tenants in communications.
4:10pm	<b>Official TIS Checklist Launch</b> Allocation Reviews: Staying Ahead of the Game
4:25pm	<b>Close of Conference</b>