



# *Danny Mullen*

## *Scrutiny Excellence 2019*

This award recognises an exceptional standard of tenant led scrutiny activities that have made a real difference to the lives of tenants, the delivery of housing services, and improvement of satisfaction levels.

Submissions must evidence how the organisation has embedded scrutiny within their strategic approach, and empowered tenants, residents, and community groups to work together, have their say, and influence decisions about housing policies, services and standards.

### *Who can apply?*

This award is open to all housing organisations within the Scottish social rented sector.

### *The judging process*

- » An independent judging panel will rate your application against the award criteria. The panel will consist of representatives from organisations across the Scottish social rented sector.
- » Your award submission will provide the basis for both the shortlist and final decision of the winning entry.
- » TIS welcome applications in more than one award category.
- » Please ensure you answer all questions as fully as possible and keep the content of your nomination focused – avoid exceeding the suggested word count.
- » Only submit supporting evidence if this provides additional and relevant information.

# Danny Mullen Scrutiny Excellence 2019

## *About You* (This is the individual or group that is submitting the application)

Name

Position

Organisation

Contact Address

Email Address

Telephone Number

## *About the Nominee* (This is the individual or group that you are nominating)

Name

Position

Organisation

Contact Address

Email Address

Telephone Number

# Danny Mullen

## Scrutiny Excellence 2019

### *Question 1: Background*

Please outline background information about the organisation that you are nominating. For example:

- » When was the organisation established?
- » Total number of homes
- » Total number of employees
- » The geographical area that the organisation covers
- » Mission statement
- » History of scrutiny

*Please answer each shortlisting criteria point on the following page.*

**Question 1: Background** *Maximum 250 words*

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### *Question 2: Actions*

Please outline the organisations actions to drive exceptional scrutiny activities forward and empower tenants, residents, and community groups. For example:

- » How did the organisation identify a need for scrutiny?
- » What was involved in supporting tenants, residents, and community groups to develop specific scrutiny activities?
- » What was involved in supporting tenants, residents, and community groups to implement specific scrutiny activities?
- » What was the aim of the scrutiny activities?

*Please answer each shortlisting criteria point on the following page.*

**Question 2: Actions** (Maximum 500 words)

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### *Question 3: Outcomes* (Maximum 1000 words)

Please outline how the scrutiny activities have made a real difference. For example:

- » To the lives of tenants, residents, and/or communities
- » To the inclusion of tenants, residents, and/or communities
- » To the delivery of housing services
- » To the improvement of satisfaction levels
- » To value for money
- » To the strategic approach of the organisation
- » To the strength of communication, relationships, and partnership working
- » To lasting benefits for tenants, residents, and community groups
- » To the skills and knowledge of tenants, residents, and community groups
- » To how others can learn from the organisations great practice in the future.

*Please answer each shortlisting criteria point on the following page.*



**Question 3: Outcomes** (Maximum 1000 words)



*Question 3: Outcomes (Continued)* (Maximum 1000 words)

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### *Question 4: What makes this nominee stand out from the rest?*

Please provide a short testimonial on why this organisation deserves to win.

*Maximum 150 words*

### *Question 5: Supporting evidence* (Maximum of 2 pages, relevant to the last 24 months)

Please attach any other information that will support your nomination

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### *Declaration*

As the proposer I have completed the nomination form to the best of my knowledge and the information provided is a true representation of the nominee's achievements..

Signed

Date

### *Thank you*

Please submit your nomination form by emailing it to [info@tis.org.uk](mailto:info@tis.org.uk) or posting to TIS, Clockwise, 77 Renfrew Street, Glasgow G2 3BZ. The closing date for nominations is Friday 22 March 2019 at 12 noon.

All application forms will be acknowledged on receipt by TIS.

TIS will inform all proposers of the outcome of their application by Friday 12 April 2019. Finalists will be invited to the TIS National Excellence Awards Ceremony as part of the TIS National Housing and Exhibition on Saturday 15th June 2019 at the Doubletree by Westerwood Hotel & Resort, Cumbernauld.

Please tick this box if you do not allow TIS to use content from this application as a good practice case study example in the future.



*Inspire  
to achieve*