



Excellence in Digital Innovations 2021

This award recognises an outstanding digital innovation that has made a real difference to the lives of tenants, inclusion of communities, outcomes of scrutiny tasks, delivery of housing services, and/or improvement of satisfaction levels.

Submissions must evidence how the organisation has pioneered an innovative service, approach, or technology to streamline internal processes, improve business performance, and support the delivery of services more efficiently and with more choice.

Who can apply?

This award is open to all housing organisations within the Scottish social rented sector.

The judging process

- An independent judging panel will rate your application against the award criteria. The panel will consist of representatives from organisations across the Scottish social rented sector.
- Your award submission will provide the basis for both the shortlist and final decision of the winning entry.
- TIS welcome applications in more than one award category.
- Please ensure you answer all questions as fully as possible and keep the content of your nomination focused – avoid exceeding the suggested word count.
- Only submit supporting evidence if this provides additional and relevant information.

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About You (This is the individual or group that is submitting the application)

Name

Position

Organisation

Contact Address

Email Address

Telephone Number

About the Nominee (This is the individual or group that you are nominating)

Name

Position

Organisation

Contact Address

Email Address

Telephone Number

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Question 1: Background

Please outline background information about the organisation that you are nominating. For example:

- » When the organisation was established
- » Total number of homes
- » Total number of employees
- » The geographical area that the organisation covers
- » History of tenant participation
- » Mission statement

Please answer each shortlisting criteria point on the following page.

Question 1: Background *(Maximum 250 words)*

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Question 2: Actions

Please outline the actions behind the digital innovation. For example:

- Why did the organisation identify the need for the innovation?
- What was involved in developing the innovation?
- What work did the organisation undertake to implement innovation?
- What was the aim of the innovation?
- Was research and technology invested in?

Please answer each shortlisting criteria point on the following page.

Question 2: Actions *(Maximum 500 words)*

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Question 3: Outcomes

Please outline how the digital innovation has made a real difference. For example:

- To the lives of tenants, residents, and/or communities
- To the inclusion of tenants, residents, and/or communities
- To the outcomes of scrutiny tasks
- To the delivery of housing services
- To the improvement of satisfaction levels
- To the strategic approach of the organisation
- To the culture of the organisation

Please answer each shortlisting criteria point on the following page.

Question 3: Outcomes *(Maximum 1000 words)*

Question 3: Outcomes (Continued) *(Maximum 1000 words)*

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Question 4: What makes this nominee stand out from the rest?

Please provide a short testimonial on why this organisation deserves to win.



Maximum 150 words

Question 5: Supporting evidence *(Maximum of 2 pages, relevant to the last 24 months)*

Please attach any other information that will support your nomination.

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Declaration

As the proposer I have completed the nomination form to the best of my knowledge and the information provided is a true representation of the nominee's achievements.

Signed

Date

Thank you

- Please submit your nomination form by emailing it to info@tis.org.uk or posting to: TIS, Clockwise, 77 Renfrew Street, Glasgow G2 3BZ
- The closing date for nominations is **Friday 27th August at 5:00pm.**
- **All application forms will be acknowledged on receipt by TIS.**
- TIS will inform all proposers of the outcome of their application by Monday 20th September 2021.
- Finalists will be invited to the virtual TIS National Excellence Awards Ceremony on Thursday 18th November 2021. The ceremony is free to attend and registration open to all.



*Inspire
to achieve*