

# Nomination Form

## Lifetime Achievement: Tenant



### TIS National Excellence Awards 2024

The **TIS National Excellence awards** recognise and celebrate housing organisations, staff, volunteers, tenants, residents, and community groups **who are leading the way and making positive change in the Scottish social housing sector.**

Categories honour excellence in everything **from partnership working, tenant participation and scrutiny practice, to digital creativity and innovation.** Hotly anticipated, the awards offer a seal of approval for the most outstanding work.

Finalists are selected by an expert and independent judging panel, and **winners announced at an awards ceremony on Thursday 7th November 2024 at the Grand Central Hotel in Glasgow.**

**The closing date for applications is 5:00pm on Thursday 11th July 2024.** TIS accepts submissions in more than one award category.

#### Category Overview

The **Lifetime Achievement** award recognises an extraordinary, individual tenant who has demonstrated **an exceptional commitment to effecting positive change** across the Scottish social housing sector, during their lifetime.

Submissions must evidence how the individual has made significant contributions, both in the organisation in which they have worked, and across the sector as a whole. **A real ambassador for building strong and resilient communities,** they have championed tenant participation, had a profound impact on the lives of many, empowered other tenants, residents, and communities to influence housing policies, services, and standards, explored innovative new ways to get people involved, strengthened relationships and communication, **and inspired those that they have worked with.**

### Who you can nominate

This award is open to an individual tenant.

## About you

Please note information about the individual, organisation, or group submitting the application:

<b>Name</b>	Gail Paterson
<b>Position</b>	Community Empowerment Officer
<b>Organisation</b>	Lighthouse Housing Association
<b>Email address</b>	<a href="mailto:gail.paterson@lighthouseha.com">gail.paterson@lighthouseha.com</a>
<b>Telephone number</b>	07881594891

## About the nominee

Please note information about the individual you are nominating:

<b>Name</b>	Peter McCarthy
<b>Position</b>	Chairperson
<b>Organisation</b>	Residents' Panel, Lighthouse Housing Association
<b>Email address</b>	<a href="mailto:Petermccarthy2009@hotmail.co.uk">Petermccarthy2009@hotmail.co.uk</a>
<b>Telephone number</b>	07861671011

## Background

### Maximum 250 words

Please outline background information about the individual that you are nominating.

For example, detail:

- The background of the individual.
- The specific role they undertake.

Peter McCarthy has been a tenant and committed supporter of Linthouse Housing Association for over 30 years as well as an active member in his community.

He is a well-known face in Govan and always tries to help residents in any way he can, alongside his own busy life and personal and family commitments.

He is a stalwart of Linthouse Housing Association's Residents' Panel and has been Chair for a number of years, seeing the Association through many changes.

Peter has been involved in lots of different activities through his involvement in the Panel and represents the wider community both on an individual basis and through his work on the Residents' Panel.

## Actions

### Maximum 500 words

Please outline specific actions of the individual that demonstrate an exceptional commitment to effecting positive change across the Scottish social housing sector, during their lifetime.

For example, outline:

- How the individual has had a profound impact on the lives of many.
- How the individual has become an ambassador for building strong and resilient communities.
- How the individual has gone above and beyond to champion tenant participation practices, and empowered other tenants, residents, and communities to influence housing policies, services, and standards.
- How the individual has inspired those that they have worked with.
- The work involved and their overall aim.

Peter is passionate about his community and is an ardent ambassador for the Govan community. He has devoted time to the community in a variety of ways including being an active participant in the Govan Fair.

Peter and the Govan Fair committee have been responsible for rekindling the community's passion for the fair and he devotes his time to making sure it reflects Govan's history and is a matter of pride for the community.

He is always running around seeking funding, making sure that permits are in place, that the wider community is involved in the fair and making sure that the event takes place with a bang.

In the community's eye, Peter's name is intrinsically linked to the Govan Fair and with Linthouse Housing Association and people feel comfortable approaching him about any issues or concerns they have about their tenancy.

Peter often acts as an intermediary for tenants and residents of Linthouse and will approach LHA and other agencies on their behalf. People feel comfortable speaking with Peter and know that he will follow through on their concerns and feedback to them.

## Outcomes

### Maximum 700 words

Please outline positive outcomes the individual has achieved as a result of their commitment to effecting positive change across the Scottish social housing sector, during their lifetime.

For example, detail the impact on:

- The delivery of housing services.
- The improvement of satisfaction levels.
- Adding value to their local area and improving community spirit.
- The culture of the organisation and its core values.
- Communication, strengthening relationships, and partnership working.
- The inclusion and lasting benefits of tenants, residents, and communities.
- The skills and knowledge of other tenants, residents, and communities.
- How others can learn from the individual's good practice now and in the future.

Peter's knowledge about how the housing association works means that he is able to help the individual tenants that he's advocating for, to understand the policies and processes behind certain decisions and help resolve the problems they are having.

His positive relationship with housing staff, particularly the Direct of Housing, allows him to approach the association on behalf of tenants and raise issues that are then addressed for the tenant's benefit.

Peter has also raised broader issues on behalf of tenants and residents that relate both to the association and Glasgow City Council's responsibilities. Issues have included LHA's provision of landscaping and cyclical maintenance contracts, communication by the association, missed bin collections, condition of roads/pavement and many more.

Where possible, these issues have then been addressed by LHA and where the responsibility lies with GCC, Peter has been assisted to liaise with the neighbourhood coordinator or LHA has raised these issues on his behalf.

In Peter's role as chair of the Residents' Panel and "critical friend" to the association he has been involved in influencing the work of the association. He has done this in a variety of ways eg procurement exercises which has led to approved contractors, inclusion in the consultation register helping review and influence internal policies and procedures, taking part in walkabouts highlighting areas for estate management and most recently undertaking scrutiny of LHA's void policy.

As Peter has been involved with the association for many years, he has a good working knowledge of the housing sector but is always willing to listen and learn and take on board advice from other people.

He shares his knowledge and experience with other panel members and they respect him greatly and often take their cues from Peter. He also encourages new people to join the panel and wants to see the Residents' Panel flourish.

As noted before, Peter's commitment to his community does not stop at the housing association and he's an active member of the Govan neighbourhood. Throughout the years, Peter has been involved in a variety of community activities and his role in revitalising and running the Govan Fair is very much appreciated by Govan residents.

He is also involved in the G51 Free Parking Group, campaigning against parking and traffic management and is a member of Drumoyne Community Council that represents the Linthouse community.

Andrea Walker – Director of Housing & Community Empowerment has shared the following about Peter:

*"I moved from WSHA to LHA to get back to working in a CBHA so that I could get much more involved in TP, CE and in general much closer with customers. This was the first time in my 30 + years career in social housing working in the Linthouse/Govan area and over that time I have worked closely with and built a good working relationship with Peter. I think it's fair to say that when Irene took over in 2015 and I joined in 2016, LHA's reputation in the local community wasn't very good but we have worked hard to improve that and I feel that developing an open trusting relationship with Peter has made a large contribution to that change. Peter has been a great support to me in my role, getting to know the local community, what's important, how they feel about LHA which enables us to drive work plans for improvement.*

*Over the past 8 years I have seen Peter get involved in both large and small community projects and initiatives and what has been very clear to me is his drive and enthusiasm for the area and the people who live in it is really commendable, especially when dealing with personal health issues, more recently playing a lead role in resurrecting the Govan Fair to a fantastic community event.*

*In addition to all his more formal input I have also seen him take a real keen interest in individual residents in the local community, supporting them with not only housing matters but both personal and practical support. It would certainly appear to me that he is looked upon as a go to person who is dedicated to his local community."*

## What makes this nominee stand out from the rest?

### Maximum 100 words

Please provide a short testimonial on why this individual deserves to win.

Peter's dedication to his community, despite having a busy home life and dealing with ongoing health conditions, is second to none.

His commitment to LHA's Residents' Panel is greatly appreciated both by LHA staff and its tenants as is his community activism.

He's active in so many different ways and his commitment to making a difference is never in doubt.

Peter's legacy is his commitment to making Govan and Linthouse a thriving community and somewhere to be proud of and he works hard to do this, all on a voluntary basis.

## Declaration

As the proposer I have completed this nomination form to the best of my knowledge, and the information provided is a true representation of the nominee's achievements.

<b>Name</b>	Gail Paterson
<b>Signature</b>	<i>Gail Paterson</i>
<b>Date</b>	02.07.24

Thank you for taking the time to complete this nomination form.

Please submit your nomination by **5:00pm on Thursday 11th July 2024** to TIS by email at: **info@tis.org.uk** or by post to: **TIS – Clockwise Offices, 77 Renfrew Street, Glasgow, G2 3BZ.**

## Next steps

- **All applications will be acknowledged on receipt by TIS.** If you do not receive acknowledgement within 3 working days, please contact us to ensure your application has been received.
- An **independent judging panel** will rate your application against the award criteria. The panel will consist of representatives from organisations across the Scottish social rented sector.
- Your award submission will provide the basis for both the shortlist and final decision of the winning entry.
- **TIS welcomes applications in more than one award category.**

- Please ensure you answer all questions as fully as possible and keep the content of your nomination focused – avoid exceeding the suggested word count.
- **TIS will inform all proposers of the outcome of their application Thursday 29th August 2024.**
- Finalists will be invited to the **TIS National Excellence Awards Ceremony**, as part of the TIS National Housing Conference and Exhibition, on **Thursday 7th November 2024** at the Grand Central Hotel in Glasgow.