

Nomination Form

Outstanding Contribution to

Tenant Participation **Frances Nelson MBE**



TIS National Excellence Awards 2024

The **TIS National Excellence awards** recognise and celebrate housing organisations, staff, volunteers, tenants, residents, and community groups **who are leading the way and making positive change in the Scottish social housing sector.**

Categories honour excellence in everything **from partnership working, tenant participation and scrutiny practice, to digital creativity and innovation.** Hotly anticipated, the awards offer a seal of approval for the most outstanding work.

Finalists are selected by an expert and independent judging panel, and **winners announced at an awards ceremony on Thursday 7th November 2024 at the Grand Central Hotel in Glasgow.**

The closing date for applications is 5:00pm on Thursday 11th July 2024. TIS accepts submissions in more than one award category.

Category Overview

The **Outstanding Contribution to Tenant Participation** award recognises an inspiring, individual tenant who has demonstrated an exceptional commitment to driving tenant participation practices forward to achieve great practice that others can learn from.

Submissions must evidence how **the individual has demonstrated an exceptional commitment to adding value to their local area and improving community spirit,** empowered other tenants, residents, and communities to influence housing policies, services, and standards, explored innovative new ways to get people involved, strengthened relationships and communication, and **championed tenant participation practices.**

Who you can nominate

This award is open to an individual tenant.

About you

Please note information about the individual, organisation, or group submitting the application:

Name	Rosanna Campbell
Position	Development Officer
Organisation	Edinburgh Tenants Federation
Email address	Rosanna@edinburghtenants.org.uk
Telephone number	

About the nominee

Please note information about the individual you are nominating:

Name	Sue Taylor
Position	ETF Executive Committee Member/TRA Chairperson
Organisation	ETF/Willowbrae and Duddingston Residents Association
Email address	suetaylor9@hotmail.com
Telephone number	07821304132

Background

Maximum 250 words

Please outline background information about the individual that you are nominating.

For example, detail:

- The background of the individual.
- The specific role they undertake.
- When and why the individual first got involved in tenant participation.

Sue Taylor has been involved with ETF for many years, more recently she became a member of the Executive Committee. As part of the Executive Committee, Sue supports the strategy and governance of ETF, as well as attending meetings on behalf of ETF. Sue is also the chairperson of Willowbrae and Duddingston Residents Association, where she has been greatly influential in supporting positive change in her community.

Sue sits on the Sheltered Housing Scrutiny Group with City of Edinburgh Council, where she advocates for Sheltered Housing tenants. She also attends Federation meetings, consultations and workshops, where she actively contributes to discussions and raises ideas. Sue is part of a working group which is developing a Public Information Comic for ETF as a resource for sharing information about TRAs.

Actions

Maximum 500 words

Please outline specific actions of the individual that demonstrate an exceptional commitment to driving tenant participation practices forward.

For example, outline:

- How the individual has gone above and beyond in championing tenant participation practices.
 - How the individual empowered other tenants, residents, and communities to influence housing policies, services, and standards.
 - How the individual explored innovative new ways to get people involved.
 - How the individual has championed tenant participation practices.
 - The work involved and their overall aim.
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- Sue has worked with her TRA to improve Sheltered Housing services, including getting a summerhouse constructed in the grounds of her complex to offer tenants a space to meet, socialise and conduct meetings and training.
 - Sue is currently working on getting the summerhouse an electricity supply so the space can provide more opportunities for tenants to partake in a range of activities, such as using digital devices.
 - Sue has extensively consulted with the council on external improvements in the complex including accessible parking, accessible bins and improving the paths and gated areas to make the space more accessible to residents.
 - Sue has worked with ETF and People Know How to plan a series of digital inclusion sessions for tenants in the complex, with devices provided for those who do not have them and free access to the internet.
 - Sue has recently written an article for the ETF Tenants Voice newsletter to encourage other people to set up TRAs and get involved with ETF meetings.
 - Sue regularly attends and engages with ETF meetings, such as local and national policy consultations, training sessions and workshops. She actively contributes to discussions, while also encouraging others to participate.
 - Sue works with the council and ETF on the Sheltered Housing Scrutiny Group to advocate for the improvement of Sheltered Housing services across the city.

Outcomes

Maximum 700 words

Please outline positive outcomes the individual has achieved as a result of their commitment to empowering tenants, residents, and communities.

For example, detail the impact on:

- The delivery of housing services.
- The improvement of satisfaction levels.
- Adding value to their local area and improving community spirit.
- Communication, strengthening relationships, and partnership working.
- The inclusion and lasting benefits of tenants, residents, and communities.
- The skills and knowledge of other tenants, residents, and communities.
- How others can learn from the individual's good practice now and in the future.

- As Chairperson of Willowbrae and Duddingston Residents Association Sue has been greatly influential in improving services for residents and creating a greater sense of community spirit.
- Sue played a vital role in getting a Summerhouse constructed in her sheltered housing complex to provide a space for residents to gather. This space has strengthened the sense of community in the complex and provided opportunities for greater socialisation.
- Sue has advocated for improvement works to the car park in her sheltered housing complex to make it more accessible and inclusive for residents.
- Through her TRA and from being part of the Sheltered Housing Scrutiny Group Sue has encouraged better communication between the council and sheltered housing tenants.
- Through partnership working with People Know How Sue has provided the opportunity for residents to improve their digital knowledge and skills through attending digital groups.
- Reaching out and encouraging participation in her community is one of Sue's strengths and she is open and welcoming to all.
- Communication and accessibility are very important to Sue, she works hard to ensure measures for this are in place.

What makes this nominee stand out from the rest?


Maximum 100 words

Please provide a short testimonial on why this individual deserves to win.

Sue stands out as she brings a wicked sense of humour, positive energy, warm and supportive personality to both ETF and her TRA activities. She is very protective of tenants' rights and passionate about improving housing services, particularly for sheltered housing tenants. Sue is a very dedicated and reliable individual, who has shown great commitment to increasing tenant participation and empowerment through her contributions over the years.

Declaration

As the proposer I have completed this nomination form to the best of my knowledge, and the information provided is a true representation of the nominee's achievements.

Name	Rosanna Campbell
Signature	
Date	21/06/2024

Thank you for taking the time to complete this nomination form.

Please submit your nomination by **5:00pm on Thursday 11th July 2024** to TIS by email at: info@tis.org.uk or by post to: **TIS – Clockwise Offices, 77 Renfrew Street, Glasgow, G2 3BZ.**

Next steps

- **All applications will be acknowledged on receipt by TIS.** If you do not receive acknowledgement within 3 working days, please contact us to ensure your application has been received.
- An **independent judging panel** will rate your application against the award criteria. The panel will consist of representatives from organisations across the Scottish social rented sector.
- Your award submission will provide the basis for both the shortlist and final decision of the winning entry.
- **TIS welcomes applications in more than one award category.**
- Please ensure you answer all questions as fully as possible and keep the content of your nomination focused – avoid exceeding the suggested word count.
- **TIS will inform all proposers of the outcome of their application Thursday 29th August 2024.**

- Finalists will be invited to the **TIS National Excellence Awards Ceremony**, as part of the TIS National Housing Conference and Exhibition, on **Thursday 7th November 2024** at the Grand Central Hotel in Glasgow.