# TIS – Mighty Networks platform
## Terms & Conditions

**Version 1:** Revised 13th February 2025

Tenants Information Service (TIS) understands that your privacy is important to you and that you care about how your personal data is used. We respect and value the privacy of all of our customers, clients and clients and will only collect and use personal data in ways that are described here, and in a way that is consistent with our obligations and your rights under the law.

### 1. Acceptance of Terms

By accessing or using the Mighty Networks platform, you agree to these Terms and any additional rules, guidelines, or policies provided by TIS and Mighty Networks. If you do not agree to these Terms, you must immediately cease using the platform.

The platform is organised and managed by Tenants Information Service (TIS), a Company Limited by Guarantee registered in Scotland under company number SC125565, and a registered charity with OSCR SC050555, whose registered office is 77 Renfrew Street, Glasgow, G2 3BZ.

### 2. Introduction

Welcome to Mighty Networks. By using this online platform and being part of the following groups: TIS Scotland, TIS Membership – Housing Organisations, TIS Membership – Tenants, you agree to comply with and be bound by the following Terms and Conditions ("Terms"). These Terms apply to all users, including registered TIS members, and contributors to the platform. Please read these Terms carefully before using our services.

### 1. User account and registration

The following Terms apply to individuals who are singed up to the platform and members of the open and public group **TIS Scotland**:

- **Eligibility:** You must be either a tenant or housing organisation staff of a housing association or council in Scotland. If you would like to access one of our other groups Membership – Housing Organisations or TIS Membership – Tenants, please contact TIS at info@tis.org.uk about singing up for membership. Membership is available to housing organisations, tenant federations, and other interested organisations – and is completely free of charge to tenant and resident groups, customer panels, and scrutiny groups.
- **Account responsibility:** you are responsible for maintaining the confidentiality of your account credentials (username and password) and for all activities that occur under your account. You should not share your account details with others.
- **Account security:** you agree to notify TIS immediately if you suspect any unauthorised use of your account.

The following Terms apply to TIS members who are part of either of the following groups: **TIS Membership – Housing Organisations and TIS Membership – Tenants:**

- **Eligibility:** Your organisation must be a registered member of TIS in order to access the platform.
- **Account responsibility:** You are responsible for maintaining the confidentiality of your account credentials (username and password) and for all activities that occur under your account. You should not share your account details with others.
- **Account security:** You agree to notify TIS immediately if you suspect any unauthorised use of your account.

## 2. Usage of the Platform

**Permitted use:** You agree to use the Platform only for lawful purposes. You may not use the Platform in any way that violates any applicable local and national laws.

**Prohibited conduct:** You are prohibited from engaging in activities such as:

- Posting, uploading or sharing content that is unlawful, defamatory, obscene, explicit, offensive, or harmful.
- Impersonating any person or entity, or falsely claiming affiliation with any organisation.
- Interfering with the Platform's operation or other users' ability to use the service, such as through harmful code (e.g., viruses, malware).
- Harvesting, collecting, or storing personal data about other users without their consent.

## 3. User Content

**License to use content:** By uploading content to the Platform, you grant TIS a non-exclusive, royalty-free, license to use, display, and distribute your content as necessary for the functioning of the Platform.

**Content responsibility:** You are solely responsible for your content and ensure that it complies with all applicable laws and regulations. TIS and Mighty Networks reserves the right to remove any content that violates these Terms.

## 4. Privacy and Data Protection

**Data collection:** By using the Platform, you agree to the collection and use of your data as described in our TIS Client Privacy Policy. We will always treat your personal information with the utmost respect and never share it with other organisations.

**Third-party links:** The Platform may contain links to third-party websites or services that are not owned or controlled by TIS and Mighty Networks. We are not responsible for the content, privacy policies, or practices of third-party sites.

## 5. Termination of Account

**Account suspension or termination:** TIS reserves the right to suspend or terminate your account if you violate these Terms, engage in fraudulent or illegal activities, or for any other reason at our discretion.

**Access limitation:** We may also limit your access to the Platform temporarily or permanently, at any time, without prior notice.

## 6. Changes to this Privacy Policy

We may change this Privacy Policy from time to time. This may be necessary, for example, if the law changes, or if we change our business in a way that affects personal data protection.

Any changes will be made available by post or email within 30 days of the change. By continuing to use the Platform after any such modifications, you agree to the updated Terms.

## 7. Contact Information

**Thank you for taking the time to read through the Mighty Networks T&Cs.**

If you have any comments or suggestions, you can contact us by telephone at 0141 248 1242 or by email at **info@tis.org.uk.**

**Tenants Information Service (TIS)**
Clockwise, 77 Renfrew Street
Glasgow, G2 3BZ

**T:** 0141 248 1242 **E:** info@tis.org.uk